

Class A Water Utility Drought Grievance and Appeals Process

UTILITY NAME	DISTRICT	CONTACT & WEBSITE	VARIANCE/APPEAL PROCESS
Apple Valley Ranchos	-	Phone: (760) 247-6484 Email: avrwebsite@avrwater.com Website: Click here	Letter to utility detailing rationale for variance request; utility responds to all requests.
California Water	-	Phone: (844) 726-8579 Email: appeal@calwater.com Contact Page: Click Here Website: Click here	Online Form: Click Here
California-American	Sacramento	Phone: (916) 568-4201 Email: infoca@amwater.com Website: Click here	Letter to utility detailing rationale for variance request; utility responds to all requests.
	Larkfield	Phone: (707) 542-1717 Email: infoca@amwater.com Website: Click here	Letter to utility detailing rationale for variance request; utility responds to all requests.
	Ventura County	Phone: (805) 489-1266 x 2809 Email: infoca@amwater.com Website: Click here	Letter to utility detailing rationale for variance request; utility responds to all requests.

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California-American (continued)	Los Angeles County	Phone: (626) 614-2536 Email: infoca@amwater.com Website: Click here	Letter to utility detailing rationale for variance request; utility responds to all requests.
	San Diego County	Phone: (619) 522-6407 Email: infoca@amwater.com Website: Click here	Letter to utility detailing rationale for variance request; utility responds to all requests.
	Monterey District	Phone: (888) 237-1333 or (831) 646-3205 Email: infoca@amwater.com Website: Click here	Utility can authorize variances upon request through Rule 169 of the Monterey Peninsula Water Management District's Regulation XV.
Golden State	-	Phone: (800) 999-4033 Email: customerservice@gswater.com Website: Click here	Online Form: Click Here
Great Oaks	-	Phone: (408) 227-9540 Email: customerservice@greatoakswater.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.

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Park	-	Phone: (800) 727-5987 Email: customerservice@parkwater.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.
San Gabriel Valley	El Monte Office	Phone: (626) 448-6183 Email: customerservice_elmonte@sgvwater.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.
	Industry Office	Phone: (626) 330-1628 Email: customerservice_industry@sgvwater.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.
	Whittier Office	Phone: (562) 699-1041 Email: customerservice_whittier@sgvwater.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.
	Fontana Office	Phone: (909) 822-2201 Email: conservation@fontanawater.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.

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San Jose	-	Phone: (408) 279-7900 Email: customer.service@sjwater.com Website: Click here	Online Form: Click Here
Suburban	-	Phone: (877) 405-1747 Email: suburbandroughtappeals@swwc.com Website: Click here	Customers shall notify the utility in writing to request a variance. The request should present all evidence to be considered, and not simply be a request with no supporting evidence. The utility will respond to all appeals in writing.